

Customer Satisfaction Survey

1. Based on your experience with the installation and/or service from GreenTech, we would like you to rate GreenTech on each of the following:

	Excellent	Very Good	Good	Fair	Poor
a. Pre-installation consulting	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Installation and Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Quality of the materials	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Clean up after installation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Would you recommend your design consultant to others?..... Yes No
3. Did the installers answer all of your questions?..... Yes No

4. How likely would you recommend GreenTech to your friends and family? Very Likely Likely Unlikely Very Unlikely

5. Why did you say you would or would not recommend GreenTech? (Please be specific)

Additional Comments:

Great Service, Done on time. Jimmy and Michael were great!

Installers Names: *Tomer*

Customer's Name/Install Dates *Andre D. [Signature]* *9/20/09*

Please Fax the survey to (610) 647-1759. Attention Customer Service.