

# Customer Satisfaction Survey

1. Based on your experience with the installation and/or service from GreenTech, we would like you to rate GreenTech on each of the following:

	Excellent	Very Good	Good	Fair	Poor
a. Pre-installation consulting	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Installation and Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Quality of the materials	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Clean up after installation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Would you recommend your design consultant to others?.....  Yes  No
3. Did the installers answer all of your questions?.....  Yes  No

4. How likely would you recommend GreenTech to your friends and family?  Very Likely  Likely  Unlikely  Very Unlikely

5. Why did you say you would or would not recommend GreenTech? (Please be specific)

Tom Tommer and his crew finished the job in 2 weeks and the basement looks GREAT!

Additional Comments:

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Installers Names:

Tom Tommer / Matt Meyer

Customer's Name/Install Dates

Kate E. Apper 7/20/09

**Please Fax the survey to (610) 647-1759. Attention Customer Service.**